

# 3rd Quarter FY2018 Financial Results

November 9, 2018 Vision Inc. (1st Section of the Tokyo Stock Exchange, code: 9416)



- 3Q FY2018 Overview of Financial Results
- FY2018 Outlook of Financial Results
- Progress made in FY2018
- Growth Strategy
- Business Summary
- APPENDIX
  - Group Structure
  - Performance Data
  - "GLOBAL WiFi" Business Market Size
  - "GLOBAL WiFi" Business Customer Attributes
     (Corporate Individual) / (New Repeat) / (By Gender / Age Past Cumulative Total)
  - Information and Communications Service Business Market Size
  - Overview of Stock Options with Charge Issuance



### 3Q FY2018 Overview of Financial Results



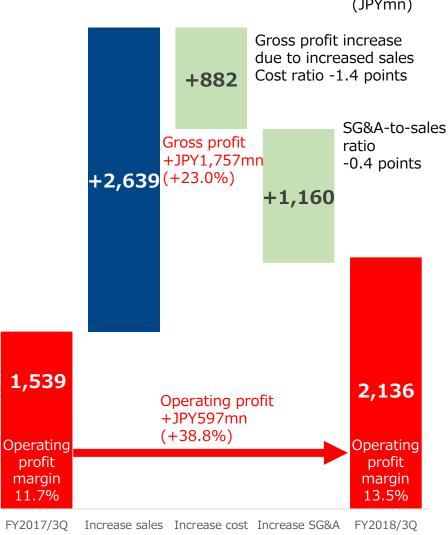
## Updated record highs for both sales and each profit.

(JPYmn, %)

	FY2018/3Q	FY2018/3Q Actual result		decrease
Account title	Amount	Composition ratio	Amount	Increase or decrease ratio
Sales	15,817	100.0	+2,639	+20.0
FY2017/3Q Actual result	13,177	100.0	+2,141	+19.4
Gross profit	9,398	59.4	+1,757	+23.0
FY2017/3Q Actual result	7,641	58.0	+1,236	+19.3
Operating profit	2,136	13.5	+597	+38.8
FY2017/3Q Actual result	1,539	11.7	+463	+43.1
Recurring profit	2,146	13.6	+605	+39.3
FY2017/3Q Actual result	1,540	11.7	+495	+47.4
Net income attributable to parent company shareholders	1,432	9.1	+393	+37.9
FY2017/3Q Actual result	1,039	7.9	+355	+51.9

### Reasons for Increase in Operating Profit





Cumulative

#### (JPYmn)

### Operating profit margin 13.5%

### (+1.8 points YoY)

- Busiest season. Steady progress.
- "GLOBAL WiFi" Business : With the support of stable repeat use, the rental number has greatly increased due to new acquisitions.

Promote to improve cost efficiency and reduce cost through continuous measures, and further improve profitability.

- Reduce data-line procurement cost
- Promote to utilize CLOUD WiFi
  - Improve data usage efficiency
  - Reduce shipping process
  - Improve efficiency of monitoring telecommunication status, etc.
- Improve efficiency of labor costs
  - Improve efficiency for responding inquiries (AI/RPA utilization FAQ, chatbot etc.)
  - Improve efficiency to deliver devices ("GLOBAL WiFi for Biz" for corporate customers, add automatic pick-up locker "SmartPickup", etc.)
- Information and Communications Service Business :

Increase sales and profits by up/cross selling strategy, enhancing profitable services.

Cumulative

expenses

## Segment Actual Result

...



- "GLOBAL WiFi" Business : Sales +27.9%, and Segment profit +40.2%.
- Information and Communications Service Business : Sales +7.9%, and Segment profit +13.5%.

(JPNmn, %)

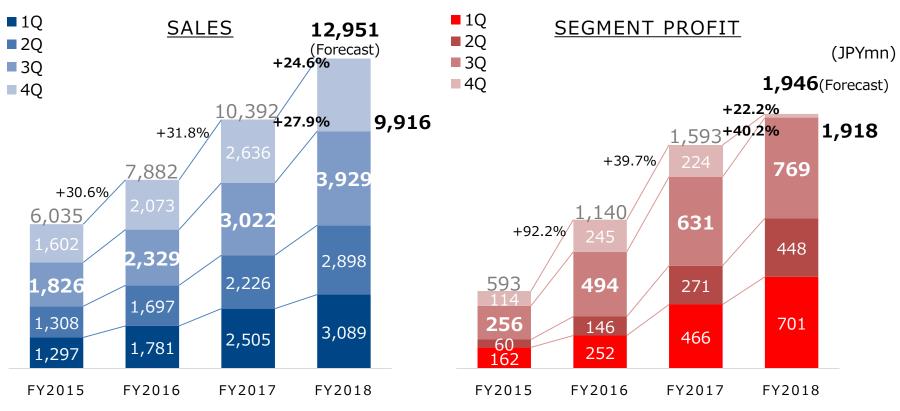
		FY2018/3Q Actual result	FY2017/3Q Actual result	Increase o	r decrease
		Amount	Amount	Amount	Increase or decrease ratio
	"GLOBAL WiFi"	9,916	7,755	+2,161	+27.9
	Information and Communications Service	5,804	5,379	+425	+7.9
Sales	Subtotal	15,721	13,134	+2,586	+19.7
	Others	99	43	+56	+130.9
	Adjustment amount	-3	–	-3	–
	Total (Cons.)	15,817	13,177	+2,639	+20.0
	"GLOBAL WiFi"	1,918	1,368	+549	+40.2
	Profit margin	19.3	17.6	+1.7	_
	Information and Communications Service	1,006	886	+119	+13.5
Segment	Profit margin	17.3	16.5	+0.9	_
profit	Subtotal	2,924	2,255	+669	+29.7
	Others	-96	-70	-25	-36.8
	Adjustment amount	-692	-645	-46	-7.2
	Total (Cons.)	2,136	1,539	+597	+38.8
	Copyright(C	C) 2018 VISION INC. All Rig	jhts Reserved.		6

### "GLOBAL WiFi" Business Transition of Performance



3Q is a busy season when travel demand increases. Steady performance, and continue to increase in sales and profit.

- Capture FIT, corporate demand, and inbound demand steadily.
- Improve both cost efficiency and SG&A expenses efficiency continuously.



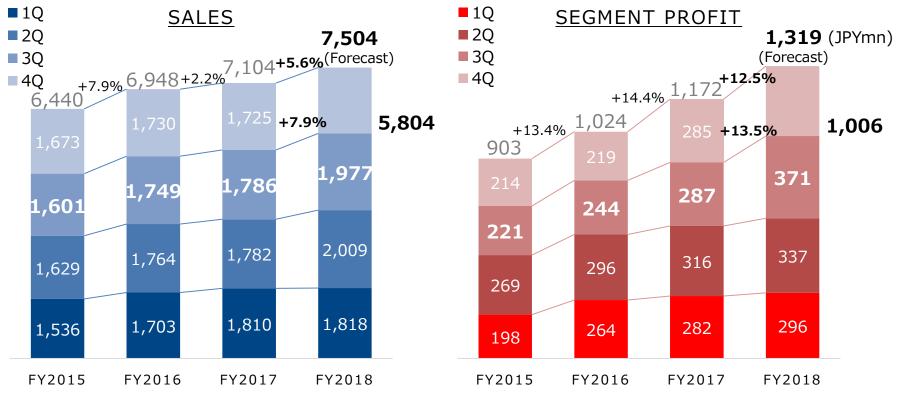
(Attention) Regarding the quarterly results in FY2015, year-on-year ratio is for reference, because we do not prepare for the quarterly financial statements.

## Information and Communications Service Business Transition of Performance



Increase in sales and profits. Continue stable growth.

- Continue to perform well due to acquiring our main targets (newly established companies, venture companies).
- Accumulate continuous dealings by CRM (stock model).
  - Accumulate by up/cross selling strategy.
    - Offer services with high customer affinity, such as electric power service "Haruene Denki" subscription agency.



(Attention) Regarding the quarterly results in FY2015, year-on-year ratio is for reference, because we do not prepare for the quarterly financial statements.

## **Consolidated Balance Sheet**



(10) (

				(JPYmn, %)
	FY2018/3Q	FY2017		the previous fiscal year end
	Amount	Amount	Increase or decrease	Increase or decrease ratio
Assets				
Current assets	9,693	8,995	+698	+7.8
Cash and deposit	6,744	6,256	+488	+7.8
Accounts receivable	2,114	1,485	+628	+42.3
Other current assets	776	1,228	-451	-36.7
Fixed assets	3,336	2,488	+847	+34.1
Tangible fixed assets	1,184	859	+325	+37.9
Intangible fixed assets	694	590	+103	+17.6
Investments and other assets	1,456	1,038	+418	+40.3
[Total assets]	13,030	11,483	+1,546	+13.5
Liabilities				
Current liabilities	3,290	2,895	+395	+13.6
Fixed liabilities	0	2	-2	-98.5
[Total liabilities]	3,290	2,897	+392	+13.6
Net assets				
[Total net assets]	9,739	8,586	+1,153	+13.4
Equity ratio	74.6	74.6	-0.0	_
	Copyright(C) 2018 VISION INC. All	Rights Reserved.		9



### FY2018 Outlook of Financial Results



### Sales: +17.3% YoY, and Operating profit: +25.9% YoY.

(JPNmn, %)

	FY2018	FY2018 Forecast		decrease
Account title	Amount	Composition ratio	Amount	Increase or decrease ratio
Sales	20,599	100.0	+3,044	+17.3
FY2017 Actual result	17,554	100.0	+2,711	+18.3
Gross profit	12,103	58.8	+1,942	+19.1
FY2017 Actual result	10,160	57.9	+1,538	+17.8
Operating profit	2,252	10.9	+463	+25.9
FY2017 Actual result	1,788	10.2	+498	+38.6
Recurring profit	2,254	10.9	+459	+25.6
FY2017 Actual result	1,795	10.2	+496	+38.3
Net income attributable to parent company shareholders	1,520	7.4	+311	+25.8
FY2017 Actual result	1,208	6.9	+394	+48.5

### Segment Forecast



- "GLOBAL WiFi" Business : Sales +24.6%, and Segment profit +22.2%.
- Information and Communications Service Business : Sales +5.6%, and Segment profit +12.5%.

(JPNmn, %)

		FY2018 FY2017 Forecast Actual result		Increase	or decrease
		Amount	Amount	Amount	Increase or decrease ratio
	"GLOBAL WiFi"	12,951	10,392	+2,559	+24.6
	Information and Communications Service	7,504	7,104	+400	+5.6
Sales	Subtotal	20,456	17,496	+2,959	+16.9
	Others	142	58	+84	+144.9
	Adjustment amount	_	-	_	_
	Total (Cons.)	20,599	17,554	+3,044	+17.3
	"GLOBAL WiFi"	1,946	1,593	+353	+22.2
	Information and Communications Service	1,319	1,172	+147	+12.5
Segment	Subtotal	3,266	2,765	+500	+18.1
profit	Others	-11	-102	+91	+89.1
	Adjustment amount	-1,002	-874	-127	-14.6
	Total (Cons.)	2,252	1,788	+463	+25.9
	Copyright(C)	2018 VISION INC. All Right	ts Reserved.		12

## Outlook for the Full Year (Quarterly Transition)



						(JPYmn, %)
		1 Q	2 Q	3 Q	4 Q	FY
	Sales	2,836	2,940	3,429	3,277	12,485
	Composition ratio (vs. FY)	22.7	23.6	27.5	26.3	_
FY2015	Operating profit	202	169	304	128	804
	Composition ratio (vs. FY)	25.1	21.1	37.8	16.0	_
	Operating profit margin	7.1	5.8	8.9	3.9	6.4
	Sales	3,487	3,465	4,083	3,807	14,843
	Composition ratio (vs. FY)	23.5	23.3	27.5	25.7	_
FY2016	Operating profit	313	245	517	214	1,290
	Composition ratio (vs. FY)	24.3	19.0	40.1	16.6	_
	Operating profit margin	9.0	7.1	12.7	5.6	8.7
	Sales	4,326	4,024	4,827	4,377	17,554
	Composition ratio (vs. FY)	24.6	22.9	27.5	24.9	_
FY2017	Operating profit	513	336	688	249	1,788
	Composition ratio (vs. FY)	28.7	18.8	38.5	13.9	_
	Operating profit margin	11.9	8.4	14.3	5.7	10.2
	Sales	4,922	4,933	5,961		
	Composition ratio (vs. FY)	23.9	23.9	28.9		
FY2018	Operating profit	736	499	900		
	Composition ratio (vs. FY)	32.7	22.2	40.0		
	Operating profit margin	15.0	10.1	15.1		

(Attention) Regarding the quarterly results in FY2015, year-on-year ratio is for reference, because we do not prepare for the quarterly financial statements. Copyright(C) 2018 VISION INC. All Rights Reserved. 13



### Progress made in FY2018

## FY2018 Priority Policy (Progress in 3Q)



- Promote efforts to realize this year's slogan "Challenge to evolution  $\sim$  Chapter 2 $\sim$ ".
  - Differentiate by expanding business and monetizing peripheral business.
  - Realize to lead the industry overwhelmingly (productivity, market share, profit).

#### Expansion (Further develop the market)

#### O"GLOBAL WiFi" Business

- Diverse sales channels (greatly increase in inflows from SNS channels)
- Accumulate sales by online orders just before departure
  - Acquire customers on departure day = Net increase
- Promote corporate customers introducing "GLOBAL WiFi for Biz"
  - Corporate demand acquisition/enclosure measures
    - Domestic (Japan) internet connection available on a daily basis reasonably
- Solutions for travel agencies and related operators
  - Integrate into travel products (wholesale)
- Promote to acquire domestic use customers (for foreign travelers visiting Japan and Japanese)

#### OInformation and Communications Service Business

• Expand inflow channels, "BIMAKE" website (Vision Business Market) etc.

### Utilization (Utilize customer foundation)

OTravel Related Service Platform

- Develop the business related with foreign travelers visiting Japan
  - Sell China's largest lifestyle information service platform "Dazhong Dianping" official service
- Advertisement revenue in media for foreign travelers visiting Japan - The features (direct delivery, attribute-based measures etc.)
- Pick-up reservation and service "Pro Drivers"
  - Available in 150 countries and 500 cities
  - Airport pick-up, capture corporate travel demands etc.

#### OInformation and Communications Service Business

- Launch high-demand services
- Sell in-house developed services (workflow system, call system etc.)

### Stability (Improve profitability)

#### O"GLOBAL WiFi" Business

- Measures to improve sales efficiency
  - Priority efforts on stable base ... Corporate customers, repeat customers
- Reduce cost / SG&A expenses
  - Reduce data-line purchasing cost
  - Improve data usage efficiency, and shipping operation efficiency, etc.
     Promote to introduce CLOUD WiFi
  - Promote to improve efficiency for responding inquiries by utilizing AI and chatbot, etc.

#### OWhole Company

- By introducing RPA, promote routine work labor saving, etc.
  - Utilize for 181 jobs
     (3Q cumulative reduction effect: approx. 3,033 hours)

## Promote to Utilize "CLOUD WiFi"



- A Wi-Fi router equipped with next-generation communication technology that manages SIM on the cloud.
  - No need to insert/change SIM physically.
  - Telecommunication carriers all over the world can be allocated with one device.
  - Increase to approx. 92% of shipping Wi-Fi routers.

(Sep. 2017 : approx. 41%  $\Rightarrow$  Sep. 2018 : approx. 92%)

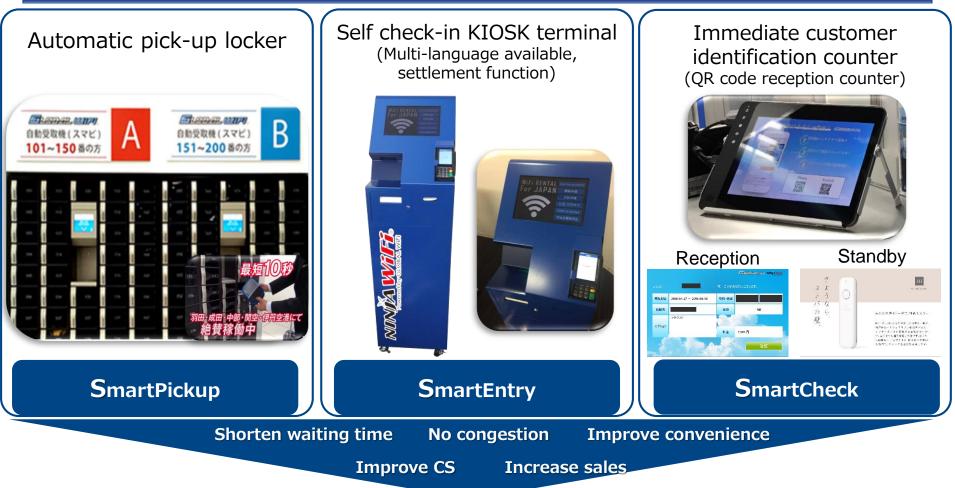
### Benefits :

- Reduce telecommunication cost ratio (Improve usage efficiency of data telecommunication)
- Labor saving of shipping operations (Reduce SG&A expenses)
- Utilization service/new method (Improve profit)
- Utilization service/new method :
  - Offer "GLOBAL WiFi for Biz"
    - Keep it at the customer's office (No need for rental arrangement every travel)
    - Domestic (Japan) internet connection is free up to 3GB/month (available on a daily basis)
  - Integrated into overseas travel products by travel agencies
  - Expand inventory/available areas at each airport counter
    - Minimize opportunity losses
      - Service provision system for customers on departure day (Increase in the rental number)



## Smart Strategy





Evolve to more convenient, comfortable, relieved counters that meet each customer's needs, responding to the increase in the number of rental (delivery) and optional services (compensation service, accessory etc.), for Japanese traveling overseas and foreign travelers visiting Japan.

## Airport Counter and SmartPickup



- 15 airport counters in Japan, and 13 automatic pick-up lockers are installed at 5 airports.
- Enhance users' touch points such as new counter openings, relocation, and expansion  $(10\Rightarrow13)$ .
- The service level is optimized according to customers.
  - Eliminate waiting time thoroughly for customers who do not need explanation (such as repeater).
  - Airport staff responds to customers who need explanation.
  - ★ "SmartPickup" (automatic pick-up locker) installed



### Online Order System just before Departure (Smart Strategy × CLOUD WiFi × Database)





Acquire customers on departure day that we have missed so far  $\Rightarrow$  Increase number of users %Respond to WEB application in front of the airport counter instantly in collaboration with the database.

# Progress in Information and Communications

Service Business (Detailed Topics)



### **OEnhance distribution channel**

- 「BIMAKE (Vision Business Market) 」
   https://vision-bizmarket.com/
  - "Comprehensive support website for companies" that fully supports all companies' business.
  - For startup, small and medium-sized, and venture companies. Also attract customers who are preparing to establish company.
  - Offer our services and tie-up partner's products with useful information.

🍞 空間デザイン >	🚽 オフィス家具 >	🧧 看板 >
品単な空間デザインを高いコ トバフォーマンスで実現	価格も品質も納得のオフィス家 具を送ぶなら	訪問企画で来店事を上げる客板 を作成
電話回線	() インターネット >	🖍 ハンコ・印鑑 🔷
i客様のニーズにあわせて最適 iプランをご提案	安くて速いインターネット回線 をひくなら	起葉・開業に必要なハンコがネ ットですぐ届きます
- 名利 >	🧧 チラシ印刷物 🌖	CAT
时!先の力の印象に残る名射を ?く、早い、高品質で作れます	チラシ・印刷物のことなら全部 おまかせください	店舗の信用・売上を上げたいな らクレジット決済端末がオスス メ
Bella POSレジ >		
1歳店・理美容向けに特化した 05レジで先上管理など可能		
-	広引越時に必要なサー	PT PT
	AT DIRES OF PERCENCION D	

	A STATE	
後合機・コピー機>	ビジネスフォン >	📑 法人カード
9メーカーのコピー機を一括でお 見積もり	新品・中古で多数のビジネスフ オンと取扱しております	記墓・開墾したばかりの方 込可能の法人カードを徹底
財務戦略・ 資金調達 >	◇ 助成金 >	💼 会計サービス
財務戦略の最強のスペシャリス トを経営参謀に	3000種類以上ある助成金の中か ら責社にぴったりの期成金を	個人事業主、小娘機企業の: サービスならまるっとお任
🚾 ホームページ制作 >	🗋 法人携带 >	😭 SEO対策
店舗・会社の魅力を伝えるホー ムページ制作します	何台でも初期費用0円でスマート フォン・ガラケーが導入可能	インターネットで集客をす らSEO対筆は必要不可欠
	サポート支援サービ	35
□ ウォーター		
<ul> <li>         うオーター サーバー         サーバー メーターサー バー毎点出版         </li> </ul>	サポート支援サービ	第16章 第16章 第16章 第16章 第16章 第16章 第16章 第16章
<ul> <li>サーバー</li> <li>共味しいお水のウォーターサー</li> </ul>	<ul> <li>航空券手紀 &gt;</li> <li>8日予約・フライト変更可能の</li> </ul>	注意 貸し会議室 せるナー、東京対応、全社会員 など利用目的にぴったりの貸し 会議室
<ul> <li>サーバー</li> <li>業現しいお水のウォーターサー パー番茄比較</li> </ul>	<ul> <li>航空巻手紀 &gt;</li> <li>出日予約・フライト変更可能の 転空巻予約ワービス</li> </ul>	<ul> <li>         はたいです。         ままれに、         ままれ         </li> <li>         LED     </li> </ul>
サーバー      ・      ・     ・       ・       ・      ・       ・       ・       ・       ・        ・        ・        ・         ・         ・		<ul> <li>         ・         ・         ・</li></ul>

### **Sell in-house developed service** (Enhance products, services, and business models)

• 「VWS WEB CALL SYSTEM」

https://vws-biz.com/web-call-system/

- Sell the cloud-type service developed inhouse by introducing our know-how.
- There is superiority in function to increase the operation efficiency of personnel, and function to understand each sales situation.
- Less fixed costs and available from small companies.
- Target service of "subsidy to introduce IT".
- Continue to introduce high-demand services.





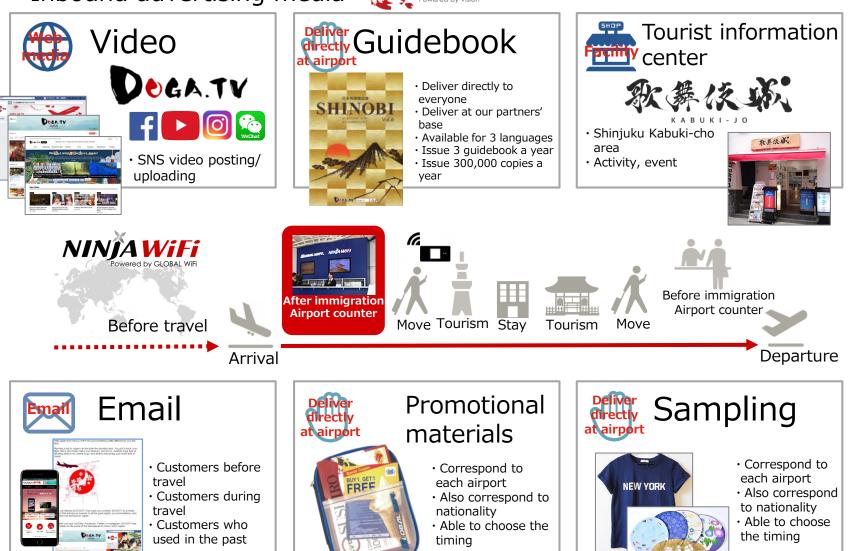
Use existing customer foundation and offer useful information/service to solve problems during overseas travel.



## Travel Related Service Platform (Media)





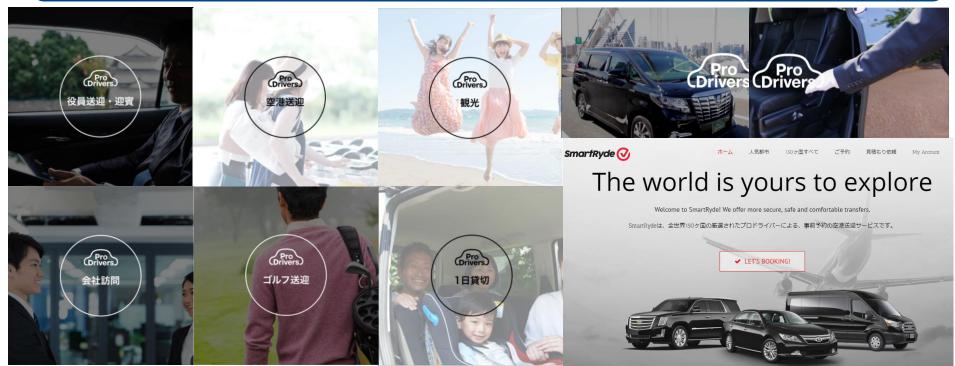


ンハ"ウンド 対策.com



### **Utilization (Utilize customer foundation)**

- Pick-up service to make every move comfortable in both business and daily life, such as airport transfer, golf course pick-up, executive pick-up, etc.
  - Utilize the customer foundation of "GLOBAL WiFi" Business (including foreign travelers visiting Japan).
  - Target customers of Information and Communications Service Business and new customers, too.
  - Domestic : Start from Tokyo. Plan to develop in major cities, including partner development.
  - Overseas : "SmartRyde" (operated by DLGB Inc., a capital and business alliance partner)



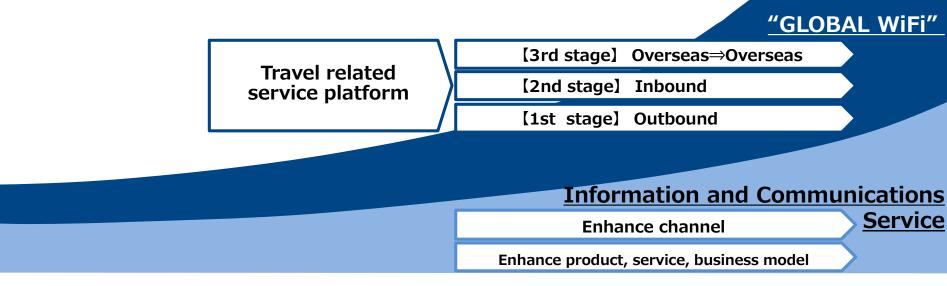


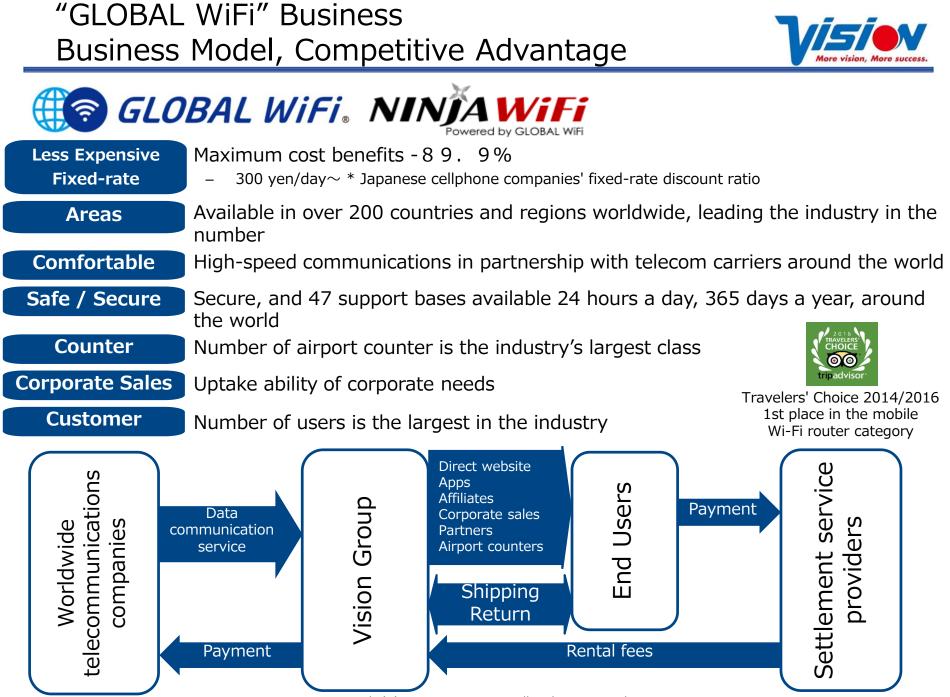
Growth Strategy



Steadily promote the growth strategies.

- "GLOBAL WiFi" Business
   Customer Foundation
  - Expansion (Market development = Growth at each stage, global expansion)
  - Stability (Improve profitability)
  - Utilization (Business development = Travel related service platform)
- Information and Communications Service Business
  - Enhance channel.
  - Enhance products, services, and business models.





Copyright(C) 2018 VISION INC. All Rights Reserved.

## Compare How to Connect the Internet Abroad



- "Global WiFi" "NINJA WiFi" is the best way due to safe, secure, comfortable, and less expensive.
- Benefits not only for travelers but also for business use.
- The convenience of renting Wi-Fi router for trip has been recognized even in areas other than Japan, mainly in Asia. \* Created by our research and standard

How to Connect	Price	Area	Speed	Management	Security
GLOBAL WIFI	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Powered by GLOBAL WiFi		• •		l area. Low price set-up, easy to n	
Roaming (Telecom carriers'	×	$\bigtriangleup$	$\bigtriangleup$	$\bigcirc$	$\bigcirc$
fixed-rate)	Problem with price and quality. (From JPY1,980 to JPY2,980/day. Maybe charged even more.)				
Prepaid SIM (Purchase	$\bigtriangleup$	$\bigtriangleup$	$\bigcirc$	×	$\bigcirc$
overseas)	Need to	know how to ma	anage. (Set-up, a	activation, rechai	rge, etc.)
Free Wi-Fi Spot (Hotel, Café, etc.)	$\bigcirc$	×	$\bigtriangleup$	$\bigcirc$	×
	Problem wit	th security (hack		not available whe	en moving).

## "GLOBAL WiFi" Business Profit Structure

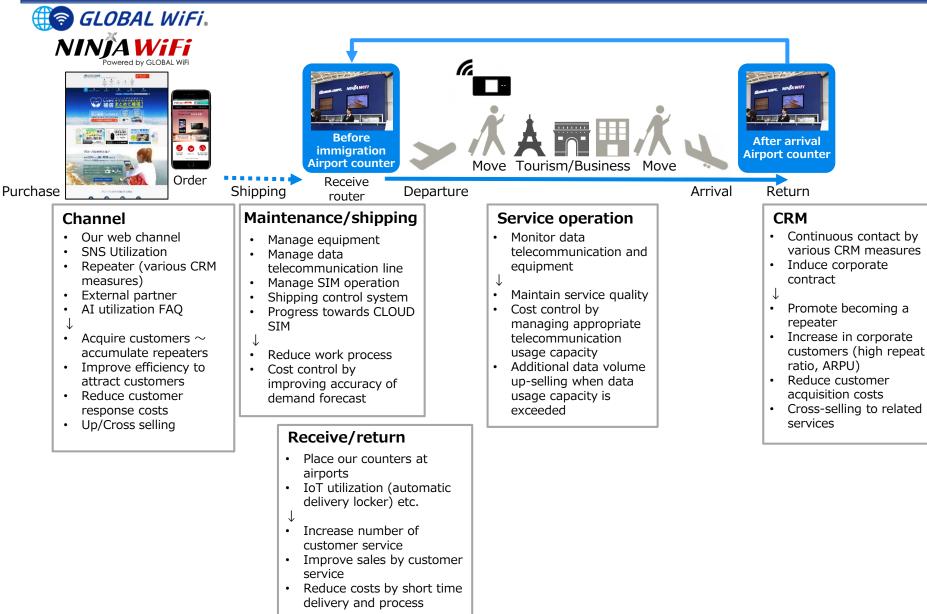


Account title	Summary
Sales	<ul> <li>①Rental price per day × number of usage days</li> <li>※Average : JPY1,000/day Average usage days : 7 days</li> <li>※Options such as insurance, mobile battery etc.</li> <li>②Monthly charge + data telecommunication fee (plan) × number of .</li> </ul>
Cost of sales	<ul> <li>usage days</li> <li>Usage of data telecommunication (telecom carriers all over the world)</li> <li>Devices (mobile Wi-Fi routers)</li> <li>*Recorded as rental asset (recorded by depreciation for 2 years)</li> <li>Outsourcing (commission paid to sales agents) etc.</li> </ul>
SG&A expenses	<ul> <li>Personnel expenses</li> <li>Advertising expense</li> <li>Operation and rent of shipping center, airport counter, customer center etc.</li> <li>Other SG&amp;A expenses etc.</li> </ul>

# Service and Profitability Improvement Scheme

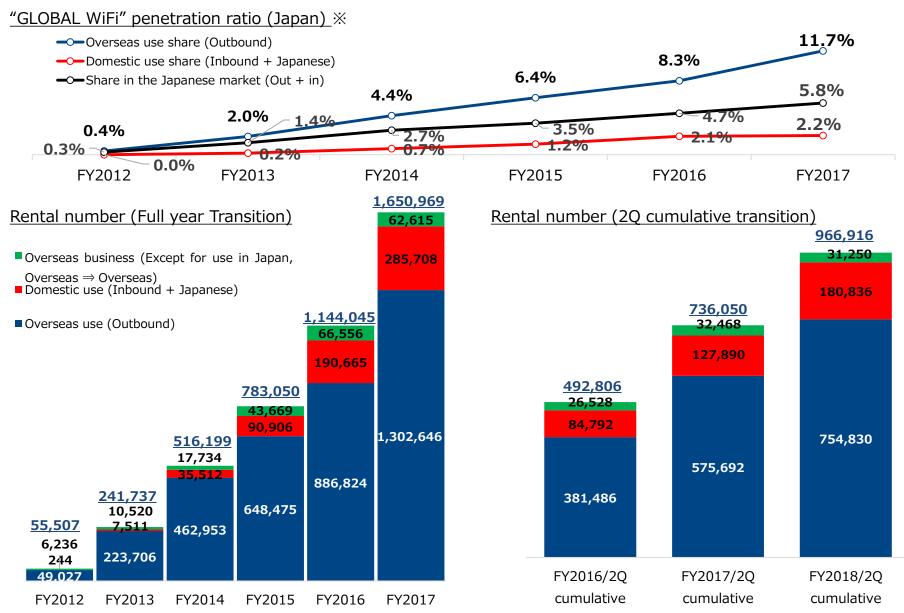
("GLOBAL WiFi" Business)





## "GLOBAL WiFi" Business Growth Story





% Created from Japan Tourism Agency material by us

Copyright(C) 2018 VISION INC. All Rights Reserved.

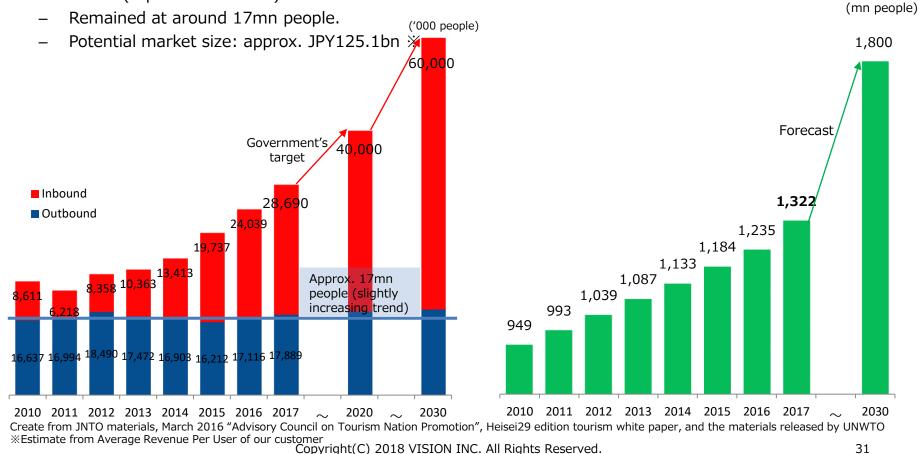
30

## <Reference> "GLOBAL WiFi" Business Market Size



- Inbound (Overseas travelers to Japan) :
  - Over 28.69mn people for a year.
     \* FY2017 actual result
  - Potential market size: approx. JPY200.8bn ※
  - Government's target:
    - 40mn people in 2020
    - 60mn people in 2030
- Outbound (Japan  $\rightarrow$  Overseas) :

- Overseas travelers in the world (Number of international tourist arrivals) :
  - Global travelers from overseas to overseas are the huge market of 1.3bn people scale.
  - Potential market size : approx. JPY9tn and more ※





### New "GLOBAL WiFi" brand logo



Replacing old logo with new logo in various places will be carried out in order, and will be completed within 2018.

### Concept

"GLOBAL WiFi connected all over the world"

This brand logo was designed with the concept of "GLOBAL WiFi connected all over the world". A simple and powerful new logo mark combining the earth mark and the Wi-Fi mark expresses a sense of security and trust that Wi-Fi is connected anywhere in the world. Logo type with a little italic symbolizes the advanced GLOBAL WiFi attitude, going beyond borders and constraints.

### Statement

Now, the world is changing with unprecedented scale and speed.

Meanwhile, 7 years have passed since GLOBAL WiFi debuted with the thought of "offer comfortable mobile internet environment all over the world". Thanks to you, the share is No. 1. X

We will renovate the brand mark this time. Responding to trust and needs, even further.

While staying close to customers, we will create a service that expands customers' behavior and experiences.

We express such a determination. Together, walk the world. Anytime. And anywhere. Please expect GLOBAL WiFi in the future.

%"Number of users and sales survey of rental Wi-Fi service for overseas (Japan  $\rightarrow$  overseas) in 2016" (Tokyo Shoko Research in December 2017)



%Total number of companies established within 6 months (including sole proprietors), starting business with us (our research)

The number of acquisitions will fluctuate due to fluctuations in handling services and products.

Copyright(C) 2018 VISION INC. All Rights Reserved.

### Information and Communications Service Business Profit Structure

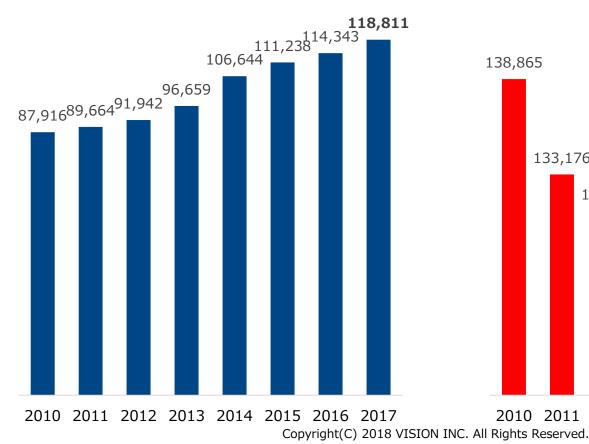


Account	Summ	nary
Account title	Telephone line arrangements, cellphone, electric power etc.	Office automation (multifunction printer, business phone), website support, security
Sales	<ul> <li>Business brokerage fee (commission)</li> <li>Continuation fee (according to customers' usage situation)</li> <li>※Fee from telecom carriers and primary agents</li> </ul>	<ul> <li>Sales revenue</li> <li>Fee from leasing company and credit</li> <li>company</li> <li>Maintenance fee</li> <li>Fee from the manufacturers and factoring</li> <li>(website maintenance)</li> </ul>
Cost of sales	<ul> <li>Devices (cellphones)</li> <li>*No cost of sales for telephone line arrangements and electric power</li> <li>*Payment to telecom carriers and primary agents</li> <li>Outsourcing (commission paid to agents) etc.</li> </ul>	<ul> <li>Devices (office equipment, security)</li> <li>※Payment to the manufacturers</li> <li>Outsourcing (commission paid to agents) etc.</li> </ul>
SG&A expenses	<ul> <li>Personnel expenses</li> <li>Advertising expense (website etc.)</li> <li>Rent of call center etc.</li> <li>Other SG&amp;A expenses etc.</li> </ul>	

### Information and Communications Service Business Market Size

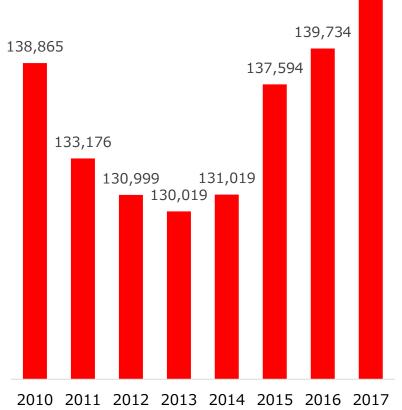


- Establishment registration number (total) : 118,811
  - Approx. 110 thousand companies annually. (Continued increase trend due to aggressive establishment and corporate support by the government)
  - Attract customers utilizing the know-how of web marketing with over 15 years experience.
  - Target newly established companies.



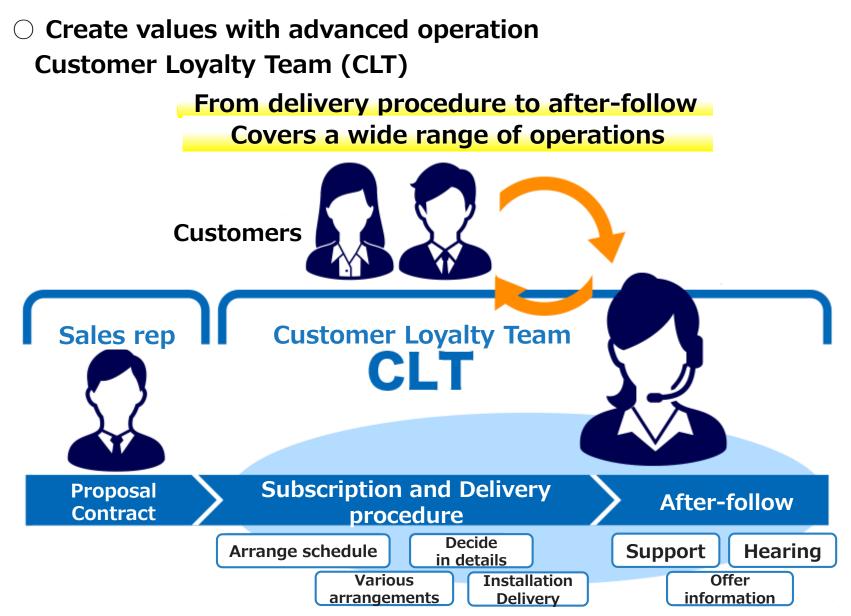
- Relocation registration number of head office and branch (total) : 142,975
  - Approx. 140 thousand companies annually. (Excluding the relocation number of offices that are not obliged to apply for registration)
  - Cover change procedures etc. on addition and relocation.
  - Cross/Up Selling due to advanced operation by Customer Loyalty Team (CLT). (Number)





Information and Communications Service Business Growth Strategy (Customer Service)

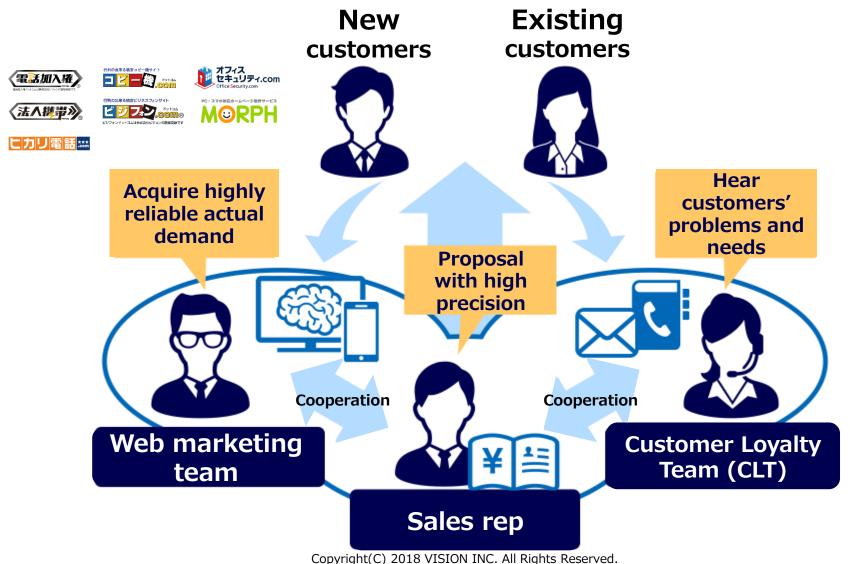




Information and Communications Service Business Growth Strategy (Marketing)



 Web marketing × Sales rep × CLT Trinity "high efficiency" marketing



## Information and Communications Service Business Growth Strategy (Escalation)



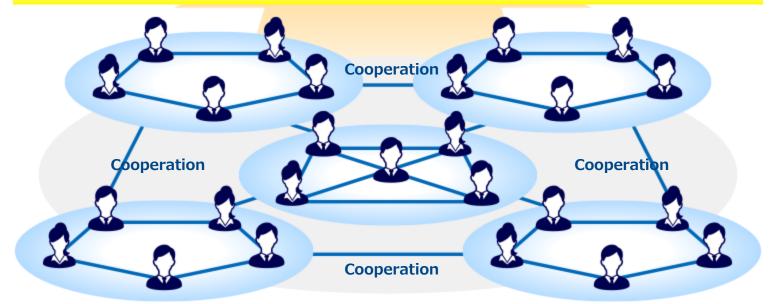
#### ○ Organization culture that creates continuous evolution

High productivity created by cooperation between divisions (escalation)



Improve productivity due to flat and open culture,

promoting cooperation between divisions "escalation system"

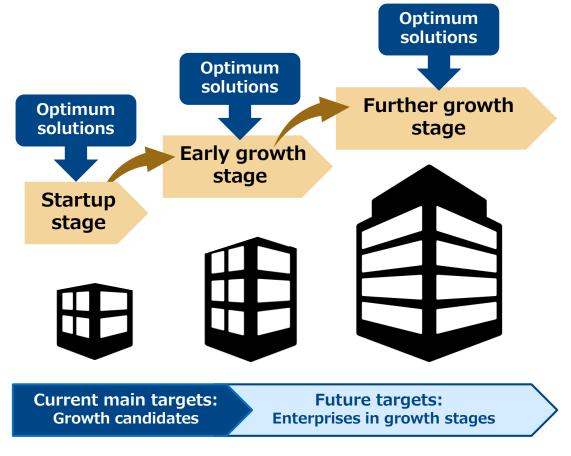


## Information and Communications Service Business Growth Strategy (Business Model)



#### **Continuous stock model**

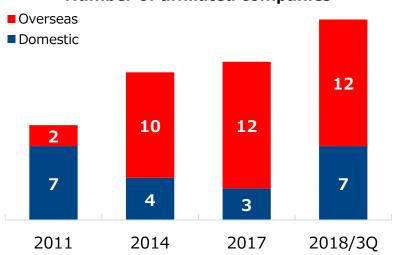
- Keeping closer to the growth of client companies, offer optimum solutions according to the growth stage.
- Structure that profits are accumulated by our original know-how CRM (customer relations/continuous dealings).





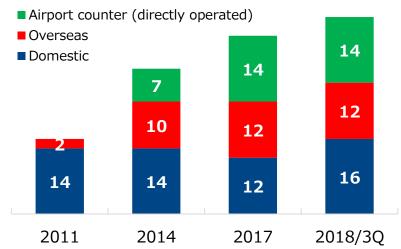
## APPENDIX

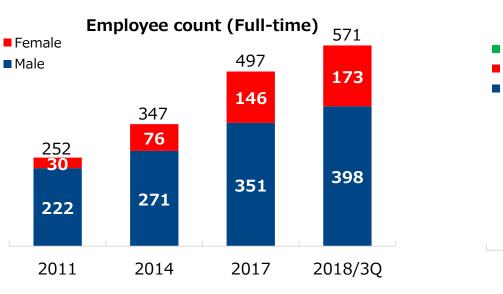


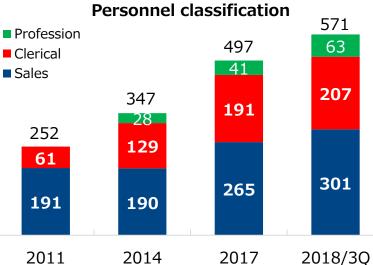


#### Number of affiliated companies



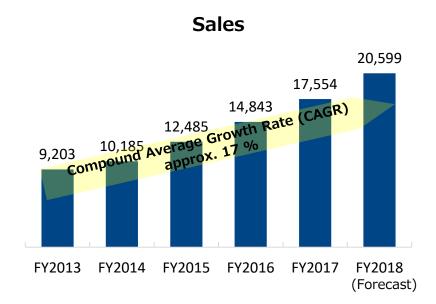




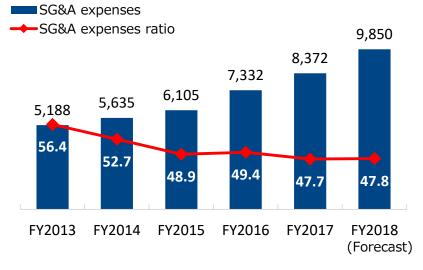


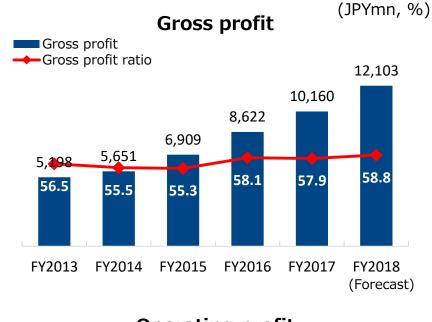
## Performance Data

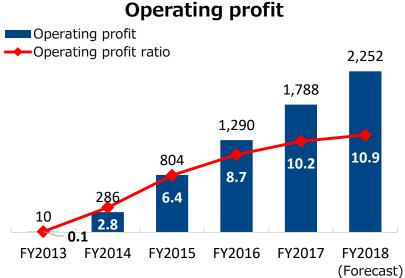




#### SG&A expenses





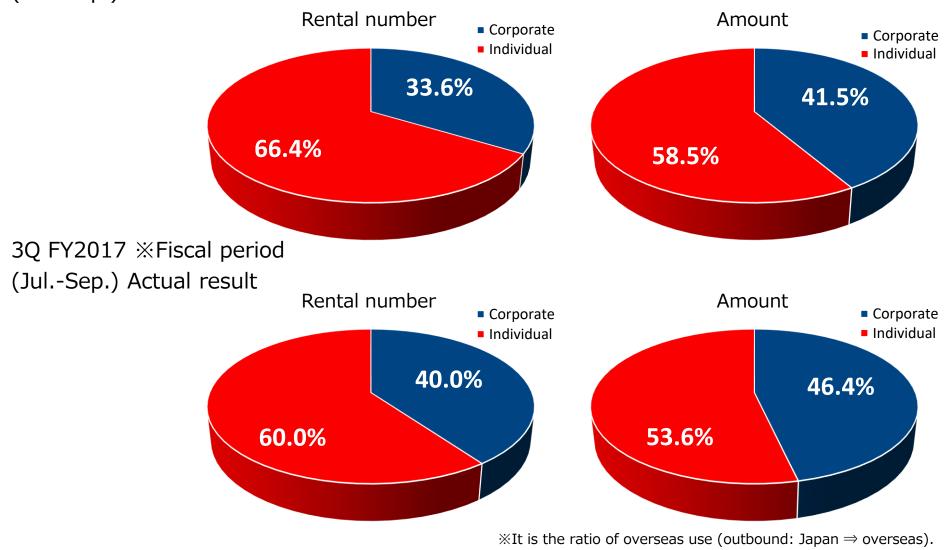


## "GLOBAL WiFi" Business Customer Attributes

(Corporate · Individual)



# 3Q FY2018 %Fiscal period (Jul.-Sep.) Actual result

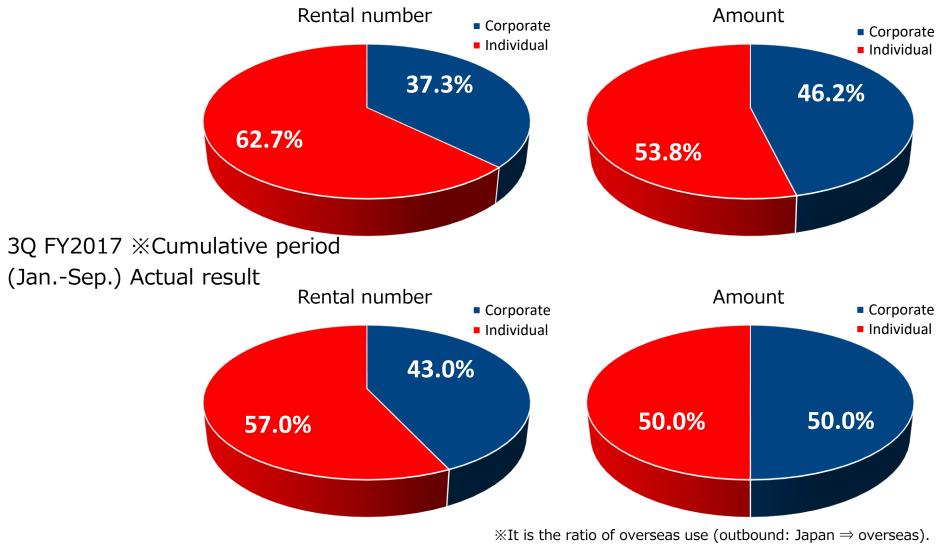


## "GLOBAL WiFi" Business Customer Attributes

(Corporate · Individual)



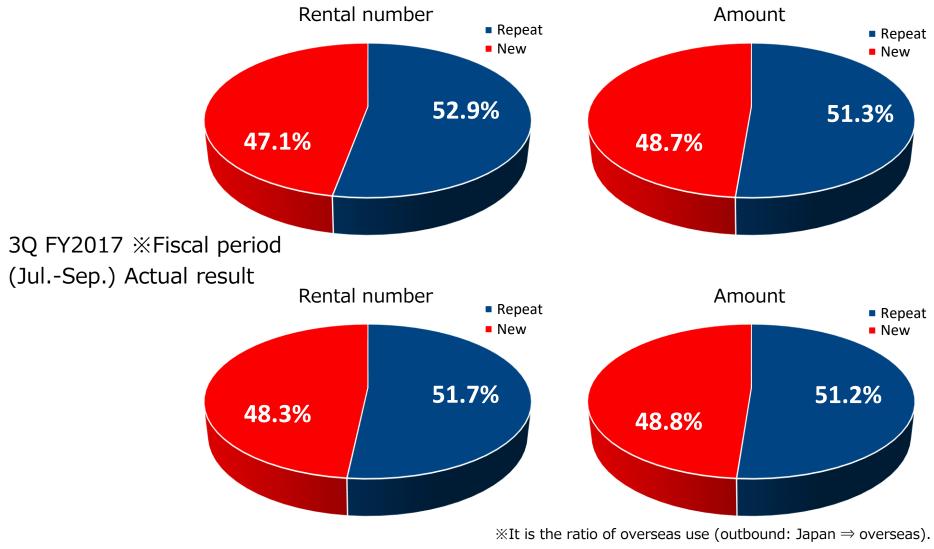
3Q FY2018 %Cumulative period (Jan.-Sep.) Actual result



### "GLOBAL WiFi" Business Customer Attributes (New · Repeat)



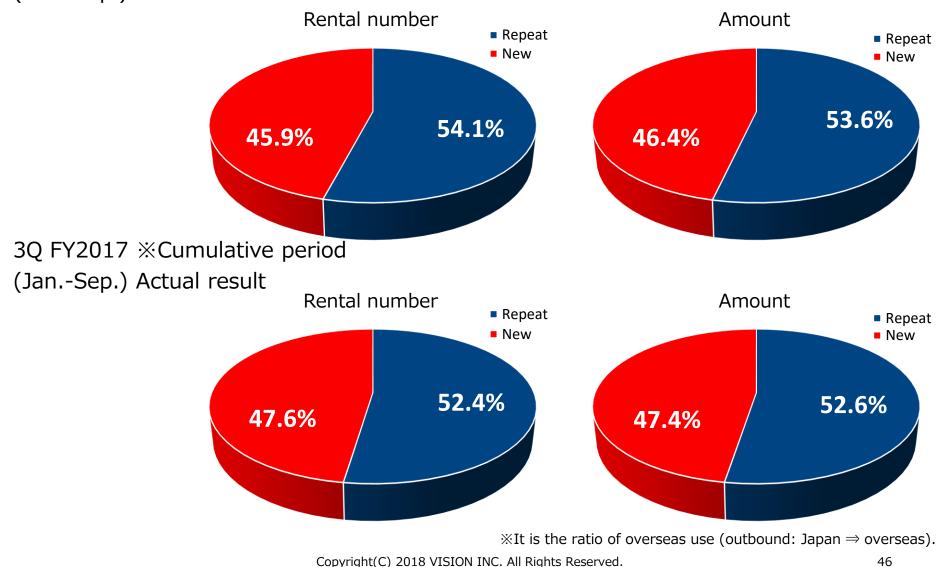
3Q FY2018 %Fiscal period (Jul.-Sep.) Actual result



#### "GLOBAL WiFi" Business Customer Attributes (New · Repeat)



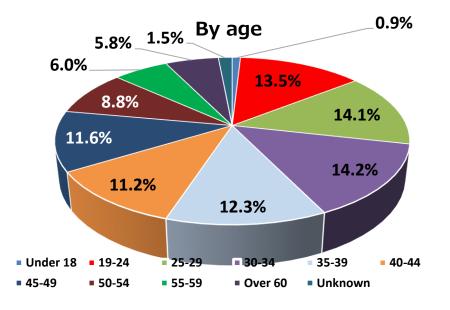
3Q FY2018 %Cumulative period (Jan.-Sep.) Actual result



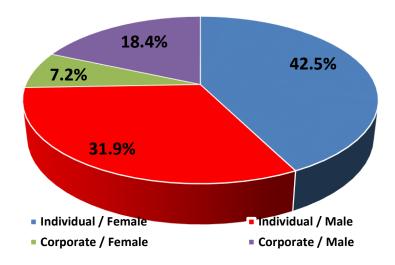
## "GLOBAL WiFi" Business Customer Attributes

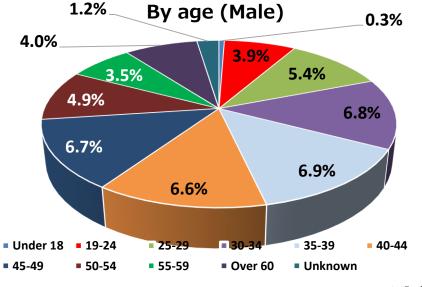
(By Gender / Age · Past Cumulative Total)

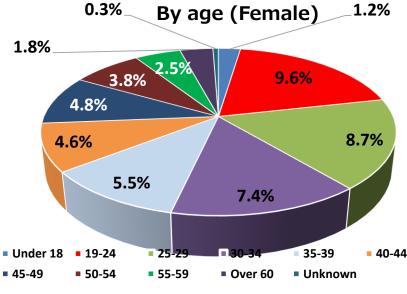




#### By gender, corporate / individual







47

Overview of Stock Options with Charge Issuance

(Resolved by the Board of Directors' Meeting on November 13, 2017)



	Excerpt from "Determination of Details of Issuance of Stock Acquisition Rights" on Nov. 30, 2017
Item	Details
Name	Vision Inc. Third Series Stock Acquisition Rights
Issued	13,560 units (100 shares per stock acquisition right, 1,356,000 shares of common stock)
Issue price	JPY1,600 per stock acquisition right
Total issue price	JPY3,510,684,000
Target	Directors (excl. outside directors), employees, employees of the subsidiaries 163 people 13,560 units
Conditions for the exercise of the stock acquisition rights % See the table below	If the operating profit for any fiscal year from FY2018 to FY2021 falls below JPY1.6bn, the subsequent stock acquisition rights cannot be exercised, except for the stock acquisition rights that are already exercisable.
	ofit in any fiscal year from Y2021 exceeds JPY3.6bn Exercisable ratio : 100%
Operating pr	ofit in FY2020 exceeds JPY3.1bn Exercisable ratio : 30%
JPY2.1bn al	ofit in FY2018 exceeds 1d operating profit in eeds JPY2.6bn



**Business Summary** 

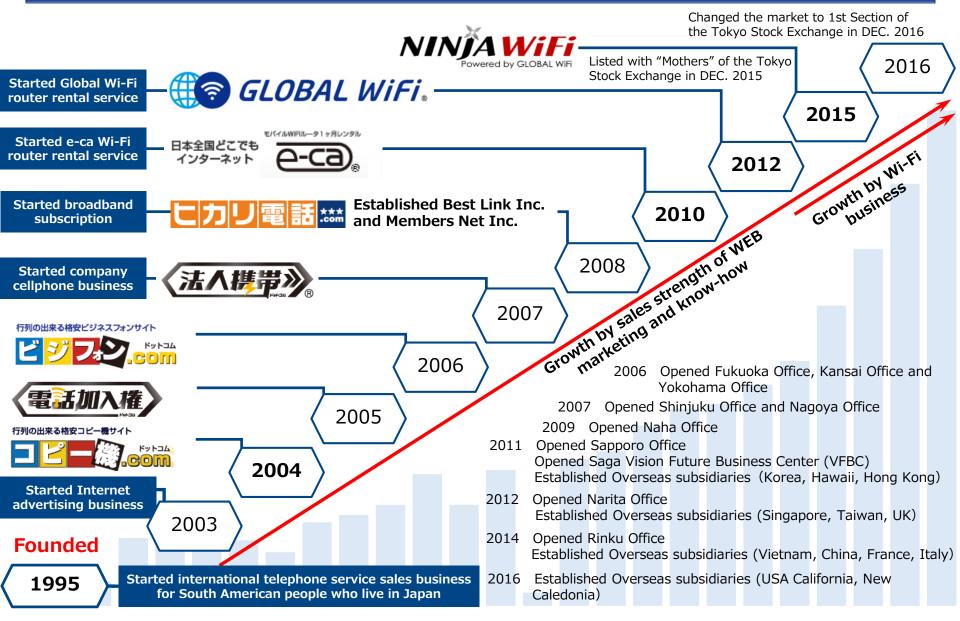
## VISION INC.





## History and Evolution of Sales

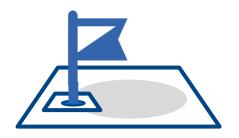




## **Our Core Strategies**



## Niche & Focus strategy



- Discover the challenges born in the niches of the evolution in information and communications, and develop new markets.
- Focus management resources on carefully selected targets, and refine our services.
  - ✓ Overseas travelers
  - ✓ Startup companies

### Price & Quality leadership strategy



- Production efficiency is thoroughly pursued.
- Realized by improving organizational structure and business speed.
- While maintaining high quality of service, demonstrate price competitiveness surpassing competitors.
- ✓ Productivity, price advantage
- Service quality evaluation

## Up/Cross selling strategy



- Pick up new needs for information and communications services and continuously offer services at reasonable prices at the right time.
- Build a long-term relationship with customers.
  - ✓ Original CRM
  - ✓ Stock business



### "GLOBAL WiFi" Business

- Offer anytime, anywhere, safe, secure and comfortable mobile Internet environment all over the world.
  - Rental service
  - Can connect with multiple users and multiple devices (smartphone, PC, etc.).

#### Information and Communications Service Business

- Offer the most suitable information and communications-related products and services tailored to the stage and needs of the company.
- Our own sales structure, CRM.
  - Web marketing × Sales rep × CLT (Customer Loyalty Team)





#### Contributing to the Information and Communications Revolution



Materials and information provided in this announcement include so-called "forward-looking statements".

They are estimated at the present and are based on the assumption that involves forecasts and risks, and substantially they include uncertainties which could cause different results from these statements.

These risks and uncertainties include general industry and market conditions, and general domestic and international economic conditions, such as interest rates and currency exchange fluctuations.

In the future, even if there is new information or future events etc., we does not undertake any obligation to update and modification of the "forward-looking statements" included in this announcement.

Vision Inc.

• Contact : ir@vision-net.co.jp